



# LifeWise

## Counseling and Wellness, LLC

# Welcome

LifeWise Counseling and Wellness, LLC is a network of professionals who love to help others. We are so proud for you that you made the first step in working toward healing, growing, and creating the foundation to live your LifeWise!

Our Providers:

- Stacy Hixon, Life Coach, Licensed professional counselor

<https://lifewisetx.com/lifeworks-team/stacy/>

- Lynn Hixon, Life Coach

<https://lifewisetx.com/lifeworks-team/lynn/>

- Melissa Winn, Health and Nutrition Coach

<https://lifewisetx.com/lifeworks-team/melissa/>

## services

The services we offer are licensed mental health counseling and certified life coaching. We have many areas of focus that you may view in the table below. Our services are for individuals 18 and over, couples, families, businesses, and groups.

We offer various time frames for our services, which may be determined by you and your provider.

- 50-minute sessions
- 4-hour intensives
- 4-hour workshops
- 50-minute support groups

Please see the table below for areas of focus that we are able to offer.

Licensed Professional Counseling	Certified Life Coaching
Anxiety	Career exploration
Boundaries Depression	Coaching for master degree counseling students and LPCA
Cognitive Behavioral Therapy	Couples/Family communication and conflict resolution
Complex Post Traumatic Stress Disorder	Divorce/Co-parenting resolution
Communication	Health and Nutrition
Depression	Law enforcement/First responders
Dialectal Behavioral Therapy	Leadership
Exposure Therapy	Life coach development
Inner Child Healing	Parenting
Stress and Anger Management	Premarital

## communication

LifeWise clients may communicate with their providers 24/7 (we will answer as soon as possible) via email, or the provider portal.

Lynn: [lynn.lifewise@gmail.com](mailto:lynn.lifewise@gmail.com)

Melissa: [melissa@melstrainingbooth.com](mailto:melissa@melstrainingbooth.com)

Stacy: [stacy.lifewise@gmail.com](mailto:stacy.lifewise@gmail.com)

We don't want you to have to wait until each session to communicate. If something comes up or you have questions, please reach out!

# PROCESS OVERVIEW

## Client Process:

- View our Welcome packet and establish which services you think may benefit you and note any questions you may have to ask your provider.
- Contact your provider and set up a 15-minute free consultation.
  - Establish fees and payment agreements.
  - Ask any questions.
- Read and sign all contracts sent by your provider.
- Register for the appropriate portal and provide all requested information.
- Schedule a session.

## EXPECTATIONS

Working on ourselves may be difficult at times. There will be emotional, mental, or physical challenges. Sometimes things get worse before they get better. There will be empowerment, support, growth, and healing.

### What you can expect from us as trained professionals

- Professionalism
- Knowledge
- Empathy
- Empowerment
- Encouragement
- Understanding
- Education
- Skills
- Growing
- Healing
- Function
- Support

### What we expect of you as our client:

- Commitment by attending all scheduled sessions. (We allow 24-hour notice for cancellations and there will be a charge for all no-shows.)
- Dedication by doing your homework and keeping your word to yourself.
- Honesty by being vulnerable and open even when it's uncomfortable and difficult.
- Flaws by making mistakes and accepting that it's okay.

- Be present by showing up to your sessions without the influence of alcohol or illicit substances.

## **TOOLS AND RESOURCES**

We have many tools and resources on our blog that you may access it at <https://lifewisetx.wordpress.com/>. There are also other resources on our blog under the "Resources" menu on the right. You will also receive personalized resources from your provider.

We also have a question and answer page at <https://lifewisetx.com/q-a/>. If you don't find the answer to your questions there, please email us at [emaillifewise@gmail.com](mailto:emaillifewise@gmail.com).

## **WHAT NEXT?**

1. If you're not sure which provider to select, please email us at [emaillifewise@gmail.com](mailto:emaillifewise@gmail.com) and we can assist you in determining who may best fit your needs.
2. Go to our website at [lifewisetx.com](http://lifewisetx.com) and select your service provider.
3. Contact the service provider to determine that your needs are within their scope of training.
4. Schedule a free 15-minute consultation with your provider.
5. At your consultation expect:
  - You and your provider will determine whether they are a good fit.
  - Determine fees and how you will pay them.
  - What type of services will best fit your needs.
  - Answer any questions you may have.
  - Determine the type of schedule frequency.
  - Determine where you will meet.
  - Determine the best way to communicate.
6. Before your first full session, make sure you have read, completed, and signed all required forms.

**WE LOOK FORWARD TO WORKING WITH YOU!!! -  
THE LIFEWISE TEAM**